

WSQ Manage Cost and Quality Controls (SSF)

Key items	Course
Course Title:	Manage Cost and Quality Controls (SSF)
Course Reference No.:	TGS-2017501427
Course Unit Code:	FSS-FBP-5014-1.1
Funding Availability:	<p style="color: red;">Note: Learners must achieve at least 75% attendance and pass all assessments components of the course to be eligible for funding for Certifiable Skills Training Courses.</p> <ul style="list-style-type: none"> • SkillsFuture Funding • SkillsFuture Mid-career Enhanced Subsidy • Enhanced Training Support for SMEs • SkillsFuture Credit (SFC) • Post-Secondary Education Account (PSEA)
Course Overview:	This 2-day course aims to equip learners with the essential knowledge and skillsets to increase their profit in their F&B businesses. More importantly, this course will transfer knowledge on how to consistently produce recipes and insure the bottom-line.
Who Should Attend:	<p>This course will benefit F&B managerial personnel involved in operations and those who are interested in enhancing their companies' operational efficiency, such as;</p> <ul style="list-style-type: none"> • Sales managers • Outlet supervisors • Assistant managers • Area managers • Restaurateurs <p>Entrepreneurs</p>
Course Objectives:	<p>Through our experiential classroom training, learners will learn how to:</p> <ul style="list-style-type: none"> • Standardise recipes • Use yield calculation and purchasing decision • Determine cost of menu items • Monitor product quality
Course Duration:	17 hours (Classroom Training – 16 hours, Assessment – 1 hour)
Course Fees:	\$500
Mode of Instruction:	<ul style="list-style-type: none"> • Lecture • Discussion • Demonstration / Practice • Role Play • Observation / Feedback
Mode of Delivery:	Part-time/Full-time
Mode of Assessment:	At the end of the course, learners are required to complete a total of 1 hour of assessment, comprising a written project, written assessment, role plays and oral questioning.
Attendance Requirement:	A 75% minimum attendance is required for learner to be eligible to complete a WSQ Qualification

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Passing Criteria:	Learners must be deemed 'C' Competent in all the assessment components to pass.
Qualification:	Upon successful completion of course and assessment, learners will be awarded a Statement of Attainment (SOA) issued by the SkillsFuture Singapore (SSG).
Entry Qualification:	<ul style="list-style-type: none"> • Learners must have a minimum pass in English (C6) for GCE 'O' Level Certificate and above or its equivalent (i.e. WSQ Work Place Literacy and Numeracy Skills Level 5). • For learners who do not meet the minimum requirements, an oral interview would be conducted to determine suitability for the course
Average Teacher to Student Ratio:	1:12